Service Notification



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Service Notification

Spare Parts Availability SN-ASTM-CT2k-09; SN-ASTM-CTSW-06; SN-ASTM-CTLS-05

Repeating Symbols

Please pay attention to the following symbols throughout this document emphasizing particular information.

- ▲ Warning: Identifies an instruction, which if not followed may cause serious injury or even death.
- Caution: Denotes an instruction which if not followed, may severely damage the aircraft or could lead to suspension of warranty.
- Note: Information useful for better handling.

1 Planning Information

1.1 Affected Aircraft

Туре:	CT
Model:	CT2k; CTSW; CTLS
Serial Number:	Not limited.
Applicable Countries:	Countries with aircraft delivered in compliance with ASTM industry standards and operated as Light-Sport Aircraft.

1.2 Concurrent Documents

Not applicable.

1.3 <u>Reason</u>

At the time of issuing of this Notification, the company Flight Design GmbH is in reorganization. There have been rumors as to the possible unavailability of spare parts due to this situation.

1.4 <u>Subject</u>

Information for aircraft owners, that the continued availability of spare parts remains in the key focus of Flight Design GmbH, as it always was. At any point in time Flight Design was and is accessible for spare part orders, and in a position to produce and deliver spare parts. The current company situation does not limit this capability.



1.5 <u>Compliance</u>

This SN is intended to provide viable information for the safe operation of the aircraft. Compliance on this subject is required by the applicable national regulations for continued airworthiness of the aircraft.

1.6 <u>Approval</u>

Not applicable.

1.7 <u>Type of Maintenance</u>

Not applicable.

1.8 <u>Personnel Qualifications</u>

Aircraft owner, case dependent supported by an aircraft inspector as per national regulations.

1.9 <u>Release to Service</u>

Not applicable.

1.10 Weight and Balance

Not applicable.

1.11 <u>References</u>

Not applicable.

1.12 Superseded Documents

Not applicable.

1.13 Contact Details

For further information on conduct of this SN, or to report any Safety of Flight or Service Difficulty issues contact Flight Design GmbH directly: <u>airworthiness@flightdesign.com</u>.

1.14 Disclaimer

This Service Notification has been generated with utmost care. Nevertheless errors and misunderstandings can never be fully excluded. In case of any doubts the applicant of this Service Notification is requested to contact Flight Design immediately to clarify the issue.

2 Resources

Not applicable.

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3 Instructions

3.1 <u>General</u>

Valid Flight- and Maintenance Manuals for aircraft delivered by Flight Design require that minor and major repairs are conducted by staff or maintenance stations qualified and/or approved by the aircraft manufacturer. This includes the use of Flight Design original supplied spare parts. Ultimately it is in the sole responsibility of the aircraft owner to ensure that these instructions are followed by purchasing spare parts originated by Flight Design, or per specification provided in the relevant parts catalog.

3.2 <u>Procedure</u>

Spare part orders can be issued by contacting acknowledged Flight Design dealer. In case a dealer is not available, spare parts may be obtained from Flight Design directly, easiest using email to <u>customer.care@flightdesign.com</u>. In any case the aircraft owner is still responsible to positively ensure that he receives parts that have been supplied originally through Flight Design GmbH.

- Note: Spare parts related to the core engine, or to the propeller, or to the brakes, or that are related directly to the LRU installation of avionic components may be obtained in equivalent way from the specific parts manufacturer.
- Note: Delivery times for specific spare parts may vary significantly, due to the supply status of raw materials or supplier components. When ordering spare parts through Flight Design directly, Customer Care will ensure proper communication as to the lead times for a specific order.

National regulations may define limited conditions for exemptions where an aircraft owner may decide to accept alternate spare parts. In such a case the owner is taking the full responsibility to make sure that parts are produced according to the original requirements within a quality system adequate to aviation. When accepting such alternative spare parts, the aircraft owner must document this decision as evidence in the aircraft log book. This also serves to ensure that any new owner is informed properly when selling the airplane.

Spare parts produced or supplied through Flight Design are identified by small non-removable labels. The labels show the Flight Design logo together with a unique identifier that begins with the letter "A" or "B" and is followed by digits (see sample in Fig. 1). On the basis of this number it is possible to trace any part back to the used materials, to the applied drawings, and to the related manufacturing process and inspection records.

For spare parts installed to the aircraft, positively verify that they can be identified this way as original spare parts. In cases where the sticker cannot be identified, or a sticker looks doubtful, the origin of the part can be tracked through the delivery notes provided with the spare part. In cases where the delivery notes are not available but the part has been obtained from a Flight Design dealer or service station, this dealer or service station should be able to provide you with the relevant documentation from its archives.





Fig. 1 Flight Design parts label

- Note: Contact Flight Design immediately for support when you have cases of unclear spare part origin.
- ▲Warning: It is the sole obligation of the aircraft owner to ensure that the aircraft maintenance is done in line with applicable instructions and national regulations. When deviating from these requirements, the safe operation of the aircraft may be severely endangered.

3.3 Documentation

Confirm consideration of this SN as part of the documentation of the annual inspection following issuing of this SN.

4 Appendix

4.1 <u>Changes to Previous Revision</u>

Original Issue – no changes.

4.2 <u>Feedback Form</u>

Typically no feedback required. Only in cases of a specific unclear parts origin, please contact Flight Design GmbH directly by email to <u>airworthiness@flightdesign.com</u>, providing at least information on your contact data, aircraft S/N and country of registration, affected part (by name or part no.) and source where the part with unclear origin has been purchased from. Flight Design will assist to clarify the status of the part.