Flight Design Warranty Plan

This policy document explains and details the Flight Design warranty and return policies. The Warranty starts from the date of the aircraft delivery to first retail customer. It is a precondition to obtain warranty service that the Warranty registration card, that was delivered with the plane in the front of the aircraft logbook and the Flight Design Owner Delivery Checklist must be filled out and sent to Flight Design for activation. The airplane has been serviced in an authorized Flight Design Service Center. All warranty coverage is managed by and via the Flight Design Sales outlet responsible for the customer delivery. Warranty repairs done without prior approval will not be covered.

The Warranty is on the aircraft and is transferable. The 5-year structural warranty and 2 years factory warranty will start at delivery or no later than the first anniversary of the aircraft production date. After the 5th year there will be no warranty even if the first retail customer has less than 3 years coverage.

It is possible to purchase a warranty extension. This includes the Rotax additional one year of coverage respectively up to 200 hrs. and the increase of the Flight Design factory warranty from 2 to 3 years.

- **What the factory warranty covers** — All parts produced and supplied by Flight Design GmbH (Germany). When parts are determined as defective, they will be replaced by the selling Distributor or Service Center selected by that distributor under this Flight Design warranty protection for 2 years. The spinner to tail covers up to 5 years for the composite airframe structural items. Cosmetics and normal wear are not covered.
  - **Items covered by original manufacturer (OEM) warranties only:**
    - Rotax standard engine warranty coverage of 16 months or 200 hours.
    - Rotax Service Bulletins will be handled according to Rotax coverage, and are excluded from the Flight Design Warranty.
    - Flight Design installed equipment including, but not limited to: avionics, radios, autopilot, intercom, AEPS parachute system, LED lighting, ELT
    - Propeller

- **What the factory warranty does NOT cover** — Any and all replacement parts bought from any vendor other than Flight Design GmbH. In addition, non-covered items include: Brakes, tire tubes, and batteries which are subject to owner-operator variable use.
  - Normal service items excluded are brake pads, brake rotors, batteries, tires, oil, oil and air filters, lights and other consumables.
  - Cosmetic defects.
  - Warranty for graphic appliqués and other cosmetic items.
  - This warranty does not apply to normal wear and tear or in instances of neglect or abuse.

**Who does the warranty work**— The airplane must be serviced at an authorized Flight Design service center. Warranty-related work must be done at an authorized Flight Design service center unless special arrangements are otherwise made in advance in writing by the distributor-dealer who sold the plane or Flight Design.

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NOTE: Warranty serviced performed by organizations other than Flight Design distributors, dealers or service centers may be approved for qualified shops and technicians but payment for services or provision of replacement parts will only be authorized if requested in advance and after Flight Design issues a written authorization specifying limits of reimbursement.

Applicable warranty period— The Flight Design warranty period starts when a Flight Design airplane is delivered to the first owner and expires 2 years (24 months) from delivery date. Structural items are covered for an additional 36 months. All warranty must be preceded by submission of the Warranty Registration Card and Delivery Checklist by the distributor or dealer.

To begin a warranty claim — Warranty claims must follow these steps:

1— Assure a Warranty Registration Card and Owner Delivery Checklist has been fully completed and submitted to Flight Design.

2— A customer seeking warranty service must first contact the originating Flight Design distributor, dealer, or service center.

3— Distributor or dealer will determine if the request qualifies for a warranty claim.

4— Distributor or dealer will submit a Flight Design Warranty application form to Flight Design for a warranty replacement authorization before beginning any work or informing the customer of such approval.

Process after authorization from Flight Design —

1— A credit card must be supplied from either the customer or the distributor prior to parts being shipped or parts will not be shipped. Once a verified credit card is received, the replacement part is shipped to the customer.

2— The correctly filled out warranty form and defective part (if requested) must be returned back to Flight Design within 30 days for a credit or an invoice will be applied to customer’s credit card.

3— Parts will be shipped from Flight Design via TNT, DHL or UPS standard economy only. If the customer, distributor, dealer, or service center requests faster delivery, the requesting party will be billed the difference between the economy shipping charge and the more costly shipping method requested.

4— The Dealer or Distributor is responsible for getting the return authorization, filling out the warranty form and sending the defective part back to Flight Design.